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LSI Padding
LSI 101 & 300 Commercial Cushion Warranty

LSI Flooring, Inc. cushion is warranted to be free from manufacturing and material defects, to conform to manufacturing specifications, and against resiliency loss only when properly installed on correctly prepared floors using procedures approved by the Carpet & Rug Institute (CRI) and maintained in accordance with the carpet manufacturer's approved maintenance procedures.

Warranty Term and requirements (Double-Glue Installation): Warranty term (the "Limited Warranty Period") shall be equal to 5 years. When installed by the double-glue method, this warranty is only valid when the carpet and cushion remain 100% adhered to the floor and adhesive manufacturer recommendations are followed.

Resiliency loss is defined as more than 25% loss of cushion resiliency over an area no less than 3' x 6' based on thickness loss before and after use. Due to the potential impact of temperature, pressure, and/or other conditions on the thickness recovery of the carpet cushion, thickness measurements must be measured only after a 72-hour conditioning period.

In the event of a problem, LSI Flooring, Inc. reserves the right to have one of its authorized agents inspect the affected area prior to repair, removal, or replacement. LSI Flooring, Inc. as a sole and exclusive remedy, will replace, without charge, any manufactured product which does not render satisfactory wear or service in normal use, F.O.B. Calhoun, GA. This warranty does not include the cost of removal or installation. No liability will be assumed for any consequential damage, loss, or expense.

This limited warranty does not cover appearance retention or their carpet-related problems, damage due to improper installation, improper use, improper maintenance, installation over irregular surfaces, damage due to point loads greater than 150 lbs. per square inch or for damage or problems not expressly covered above. The use of chair pads under caster chairs is required under the terms of this warranty.

Liability of LSI Flooring, Inc. is limited to the actual repair or replacement of the affected area and does not cover incidental or consequential damages. LSI Flooring, Inc. shall not be responsible for the repair or replacement of any products damaged as a result of force majeure, including but not limited to fire, flood, or other catastrophe, acts of God, or any cause beyond the reasonable control of LSI Flooring, Inc.

This warranty is not transferable during the limited warranty period. The warranty will become void if the product shows visible signs of handling or if the product is ripped, torn, or punctured. Minor indentations, stains or soil do not constitute structural damage or deterioration requiring replacement under the warranty.

THIS EXPRESS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATIONS, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IN NO EVENT WILL THE MANUFACTURER BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING, BUT NOT LIMITED TO ANY DAMAGES TO CARPET, whether such damages are claimed on account of breach of warranty, breach of contract, negligence or strict/product liability, including, without limitation, damage to property or other economic losses.

Some states do not allow the exclusion of limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. For warranty service, write to the address above.

June 5, 2023